



Liquor and Gaming
Authority of Manitoba

GAMING INTEGRITY STANDARDS

CARD SHUFFLERS

Background

The Liquor and Gaming Authority of Manitoba (LGA) regulates licensed and provincial gaming in Manitoba to ensure that gaming is conducted honestly, with integrity and in the public interest. This authority is established by *The Liquor and Gaming Control Act* (the “Act”). All lottery schemes are required to have LGA gaming integrity approval, including approval of any associated gaming equipment. Suppliers intending to provide gaming equipment must be licensed by the LGA. Continued licence approval requires compliance with Gaming Supplier Terms and Conditions, including ensuring that at all times equipment supplied complies with any applicable Gaming Integrity Standards. The LGA reserves the right to amend these standards at any time.

Purpose

This document is intended to provide regulatory guidance to manufacturers, suppliers and purchasers of gaming equipment; by providing Gaming Integrity Standards for card shufflers, their production and distribution. These standards ensure that gaming equipment used in lottery schemes in the province of Manitoba meet the tests for fairness, honesty, security, safety, and auditability.

Definitions

1. “Card Shuffler” means an electronic device used to randomly shuffle one to eight decks of playing cards.
2. “Nameplate” means the manufacturer’s identifier appearing upon the exterior of the shuffler, which includes but is not limited to; the brand, model and serial number, and may include the manufacture date.
3. “Gaming Centre Provider” means a person who, under an agreement with MLLC, owns or operates premises in which MLLC operates provincial gaming.
4. “Gaming Operator” means a person who, under an agreement with MLLC, owns or operates premises in which the person operates provincial gaming.
5. “Lottery Scheme” means a lottery scheme within the meaning of paragraph 207 (4) of the *Criminal Code* (Canada).
6. “MLLC” means the Manitoba Liquor and Lotteries Corporation and is also referred to as the “applicant” or “purchaser”.
7. “Play” means the patron wagers his/her own currency to obtain a chance for realizing a reward.
8. “Provincial Gaming” means a lottery scheme referred to in paragraph 207(1) (a) of the *Criminal Code* (Canada).

9. “Unique Manufacturer Identifier (UMI#)” means the manufacturer’s assigned serial number assigned to identify the card shuffler.

LGA Gaming Supplier Licence

The supplier is required to be a LGA licensed gaming supplier, if their product is intended to be offered for play. The manufacturer may also be required to be a licensed gaming supplier.

Gaming Equipment Specifications

Quality assurance testing is required for gaming integrity approval of the gaming equipment.

1. A design schematic is to be supplied if the card shuffler contains any custom design features.
2. Independent laboratory certification must be provided for each different model of card shuffler and associated random number generator (RNG) testing results, including all intended versions of firmware.
3. The applicant is required to supply all manuals, the manufacturer’s quality assurance tests and any other applicable documents to the LGA for review and retention.
4. Whenever a shipment is received; the MLLC, gaming operator or gaming centre provider is required to:
 - a. conduct quality assurance testing to ensure the gaming equipment meets the standards and conforms to the approval issued; and
 - b. apply some form of identification to the gaming equipment, for inventory purposes

The MLLC and the gaming operator or gaming centre provider should also refer to the LGA Gaming Integrity Application and Approval Requirements for further information and guidelines for the LGA application process.

Standards

At any time card shufflers do not meet the following standards, the equipment may be returned to the supplier.

Construction

Card shufflers vary greatly in size and style, therefore, no physical dimensions are enforced by LGA as there is no part of the shuffler where tolerances can be applied, or are critical, for its satisfactory operation.

1. Card shufflers must have CSA or similar safety certification/approval.
2. Card shufflers must be readily identifiable by model number and all firmware must be readily identifiable by an ID and version number.
3. Each shuffler must have a permanent nameplate containing the following information:
 - a. manufacturer’s name and address
 - b. model number
 - c. serial number

4. Card shufflers must have the ability to dispense playing cards without the shuffler marking or causing damage to the cards.
5. Card shufflers must be designed so that their operation cannot be interfered with or interrupted, other than by turning off the power.
6. Card shufflers must be designed so that the playing cards can be kept secure from access by unauthorized persons.
7. Card shufflers must be designed so that they can completely eradicate any pattern(s) introduced to the playing cards before being placed into the shuffler.
8. Card shufflers must also meet GLI-29, Gaming Laboratories International Card Shuffler Standards, in conjunction with these Gaming Integrity standards.

Distribution/Packaging

1. All applicable manuals (operational performance, service, user, etc), preventative maintenance schedules, and any other applicable documentation must be provided to the purchaser, in either printed or electronic format.
2. Each package, box, or other container must be sealed with a tamper resistant seal or tape, including a warning to the purchaser that it may have been tampered with if the package, box or other container was received by the purchaser with the seal broken. The seal or tape must be visible from outside the package, box, or container and must be of such construction as to guarantee that should the container be opened or otherwise tampered with, evidence of the opening or tampering would be easily detected.
3. A label shall be placed on, or be visible from, the exterior of each crate, box or other container to easily determine the intended premises, the type of product and the supplier.
4. A packing slip inside the carton listing the same information in point 3 is required.
5. The supplier's name, logo or identifying mark must be placed on each packaged shipment or alternatively placed on each crate or box containing individual card shufflers.