



Liquor and Gaming  
Authority of Manitoba

## GAMING INTEGRITY STANDARDS

### DEALER CHIP TRAYS

#### Background

The Liquor and Gaming Authority of Manitoba (LGA) regulates licensed and provincial gaming in Manitoba to ensure that gaming is conducted honestly, with integrity and in the public interest. This authority is established by *The Liquor and Gaming Control Act* (the “Act”). All lottery schemes are required to have LGA gaming integrity approval, including approval of any associated gaming equipment. Suppliers intending to provide gaming equipment must be licensed by the LGA. Continued licence approval requires compliance with Gaming Supplier Terms and Conditions, including ensuring that at all times equipment supplied complies with any applicable Gaming Integrity Standards. The LGA reserves the right to amend these standards at any time.

#### Purpose

This document is intended to provide regulatory guidance to manufacturers, suppliers and purchasers of gaming equipment by providing Gaming Integrity Standards for dealer chip trays, their production and distribution. These standards ensure that gaming equipment used in lottery schemes in the province of Manitoba meet the tests for fairness, honesty, security, safety, and auditability.

#### Definitions

The following definitions are provided for use with these standards, the Gaming Integrity Terms and Conditions of Approval and quality assurance testing.

1. “Body” means the frame of the dealer chip tray.
2. “Gaming Centre Provider” means a person who, under an agreement with MLLC, owns or operates premises in which MLLC operates provincial gaming.
3. “Gaming Operator” means a person who, under an agreement with MLLC, owns or operates premises in which the person operates provincial gaming.
4. “Lid” means a secured cover over the deal chip tray, designed to prevent access of the gaming chips contained in the chip tray.
5. “Lottery Scheme” means a lottery scheme within the meaning of paragraph 207 (4) of the *Criminal Code* (Canada).
6. “MLLC” means the Manitoba Liquor and Lotteries Corporation and is also referred to as the “applicant” or “purchaser”.
7. “Play” means the patron wagers his/her own currency to obtain a chance for realizing a reward.
8. “Provincial Gaming” means a lottery scheme referred to in paragraph 207(1) (a) of the *Criminal Code* (Canada).

9. "Tube" means the curved internal floor inside the body of the chip tray designed to hold chips.
10. "Unique Manufacturer Identifier (UMI)" means the manufacturer's assigned part number or serial number which identifies the equipment, and may also include, but not limited to; the premises in which the gaming equipment was manufactured for, the brand or style, and the manufacture date.

### **LGA Gaming Supplier Licence**

The supplier is required to be a LGA licensed gaming supplier, if their product is intended to be offered for play. The manufacturer may also be required to be a licensed gaming supplier.

### **Gaming Equipment Specifications**

Quality assurance testing is required for gaming integrity approval of the gaming equipment. A design schematic may also be required if any custom design features are used in the construction.

1. A design schematic is to be supplied if the gaming equipment contains any custom design features, i.e., security features or premises name/logo.
2. Each design schematic must be a true rendering showing the following characteristics:
  - a. Physical dimensions and specifications in metric or imperial measurement
  - b. Security feature(s)
  - c. Type of material/substance used
  - d. Colour of the substance used
  - e. Premises name/logo, if any
  - f. Manufacturer's name, logo or an identifying mark
  - g. Unique manufacturer identifier; serial number or part number

The schematic should reference the manufacturer's name, logo, and address; indicate the brand or style of gaming equipment; and provide a section for the purchaser to approve and accept the schematic for production.

3. Whenever a shipment is received the MLLC, gaming operator or gaming centre provider is required to:
  - a. conduct quality assurance testing to ensure the gaming equipment meets the standards and conforms to the approval issued; and
  - b. apply some form of identification to the gaming equipment, for inventory purposes

The MLLC and the gaming operator or gaming centre provider should also refer to the [LGA Gaming Integrity Application and Approval Requirements](#) for further information and guidelines on the application process.

## **Standards**

At any time dealer chip trays do not meet the following standards, the equipment may be returned to the supplier.

### ***Construction***

Dealer chip trays vary greatly in size and style, therefore, no physical dimensions are enforced by the LGA as there is no part of the tray where tolerances can be applied, or are critical, for its satisfactory operation.

1. The body of the tray must be solidly constructed from a material, with no loose panels that may conceal hidden compartments.
2. The tray's body which houses and holds the chips must be designed in such a manner to be affixed securely to a gaming table.
3. The tubes must be angled, formed and designed in such a manner to allow a Dealer to easily remove a stack of chips from the chip tray, in addition, to support the chips upright while in the tray.
4. The tubes must be designed in such a manner to allow surveillance to easily view and determine the amount of chips within the tray.
5. Chip trays must be fitted with a removable lid that slides rigidly over the tray and can be locked by a key to securely store gaming chips.
6. The lid must be solidly constructed, with no loose panels that may conceal hidden compartments.
7. The lid must also contain a securely affixed and transparent area for viewing the contents when the table is closed.
8. The lid must be able to be keyed to securely lock the contents of the chip tray.
9. The lid and body must be designed and constructed to securely close and lock the lid to the body.
10. The body and lid must be designed to prevent the ability of anything being inserted into the tray and for any item stored from being removed, when securely locked.
11. The manufacturer's name, logo or identifying mark is to be provided upon each chip tray or the chip tray must be permanently marked with some form of unique manufacturer identification (part or serial number).
12. The premises name or logo may be imprinted upon each chip tray.

### ***Distribution/Packaging***

1. Each package, box, or other container must be sealed at the factory with a tamper resistant seal or tape, including a warning to the purchaser that it may have been tampered with if the package, box or other container was received by the purchaser with the seal broken. The seal or tape must be visible from outside the package, box, or container and must be of

such construction as to guarantee that should the container be opened or otherwise tampered with, evidence of the opening or tampering would be easily detected.

2. A label shall be placed on, or be visible from, the exterior of each carton to easily determine the intended premises, the type of equipment, amount contained within and the supplier.
3. A packing slip inside the carton listing the same information required in point 2 is required.
4. The supplier's name, logo or identifying mark must be placed on each packaged shipment or alternatively placed on each box/package containing individual gaming equipment.