



Liquor and Gaming  
Authority of Manitoba

## GAMING INTEGRITY STANDARDS

### COIN ACCEPTOR

#### Background

The Liquor and Gaming Authority of Manitoba (LGA) regulates licensed and provincial gaming in Manitoba to ensure that gaming is conducted honestly, with integrity and in the public interest. This authority is established by *The Liquor and Gaming Control Act* (the “Act”) and requires all lottery schemes to have LGA Gaming Integrity approval, including approval of any associated gaming equipment. Suppliers intending to provide gaming equipment must be licensed by the LGA. Continued licence approval requires compliance with Gaming Supplier Terms and Conditions, including ensuring that at all times equipment supplied complies with any applicable Gaming Integrity Standards. The LGA reserves the right to amend these standards at any time.

#### Purpose

This document is intended to provide regulatory guidance to manufacturers, suppliers and purchasers of gaming equipment; by providing Gaming Integrity Standards for coin acceptors, their production and distribution. These standards ensure that gaming equipment used in lottery schemes in the province of Manitoba meet the tests for fairness, honesty, security, safety, and auditability.

#### Definitions

The following definitions are provided for use with these standards, the Gaming Integrity Terms and Conditions of approval and any applicable requirements.

1. “Gaming Centre Provider” means a person who, under an agreement with MLLC, owns or operates premises in which MLLC operates provincial gaming.
2. “Gaming Operator” means a person who, under an agreement with MLLC, owns or operates premises in which the person operates provincial gaming.
3. “Lottery Scheme” means a lottery scheme within the meaning of paragraph 207 (4) of the *Criminal Code* (Canada).
4. “MLLC” means the Manitoba Liquor and Lotteries Corporation and is also referred to as the “applicant” or “purchaser”.
5. “Play” means the patron wagers his/her own currency to obtain a chance for realizing a reward.
6. “Provincial Gaming” means a lottery scheme referred to in paragraph 207(1) (a) of the *Criminal Code* (Canada).

#### LGA Gaming Supplier Licence

The supplier is required to be a LGA licensed gaming supplier, if their product is intended to be offered for play. The manufacturer may also be required to be a licensed gaming supplier.

### **Gaming Equipment Specifications**

Testing is required for gaming integrity approval of the gaming equipment.

1. Independent laboratory certification must be provided for each different model of coin acceptor, including all intended versions of firmware.
2. Whenever a shipment is received; the MLLC is required to conduct quality assurance testing to ensure the gaming equipment meets the standards and conforms to the approval issued.
3. All applicable manuals (operational performance, service, user, etc), preventative maintenance schedules, and any other applicable documentation must be provided to the LGA as supporting documentation of the approval.

### **Standards**

At any time card shufflers do not meet the following standards, the equipment may be returned to the supplier.

### **Construction**

1. Coin acceptors must accept all coin denominations as indicated on the machine display.
2. Coin acceptors must accept only Canadian coins.
3. Coin acceptors must be resistant to methods of cheating, i.e., stringing, slugs, etc.
4. Coin acceptors must block or reject coins when a game is being played or when a machine malfunction occurs.
5. Coin acceptors must return all rejected coins to the player.
6. Coin acceptors must return coins to the player when power is disconnected or interrupted.
8. Coin acceptors must have CSA or similar safety certification/approval.
9. Coin acceptors must be readily identifiable by model number and all firmware must be readily identifiable by an ID and version number.
10. Each acceptor must have a permanent identification plate containing the following information:
  - manufacturer's name
  - model number
  - serial number
11. The coin acceptor must also meet GLLI-11, Gaming Devices Standards, in conjunction with these Gaming Integrity standards.

### **Distribution/Packaging**

1. All applicable manuals (operational performance, service, user, etc), preventative maintenance schedules, and any other applicable documentation must be provided to the purchaser, in either printed or electronic format.
2. Each package, box, or other container must be sealed with a tamper resistant seal or tape, including a warning to the purchaser that it may have been tampered with if the package, box or other container was received by the purchaser with the seal broken. The seal or tape must be visible from outside the package, box, or container and must be of such construction as to guarantee that should the container be opened or otherwise tampered with, evidence of the opening or tampering would be easily detected.
3. A label shall be placed on, or be visible from, the exterior of each crate, box or other container to easily determine the intended premises, the type of product and the supplier.
4. A packing slip inside the carton listing the same information in point 3 is required.
5. The supplier's name, logo or identifying mark must be placed on each packaged shipment or alternatively placed on each crate or box containing individual card shufflers.