



Liquor and Gaming
Authority of Manitoba

GAMING INTEGRITY QUALITY ASSURANCE TEST

NON-VALUE CHIPS

Quality Assurance Test Date	
Premises' Name	
Tester's Name and Title	

Supplier	
Manufacturer	
Purchase Order #	
Packing Slip #	
Description (including colour)	

General Specifications

Gaming supplies purchased by the Manitoba Liquor and Lotteries Corporation (MLLC) or a gaming operator for use in a lottery scheme must meet the Liquor and Gaming Authority of Manitoba (LGA) gaming integrity standards. Quality assurance (QA) inspection testing ensures gaming supplies meet these standards. QA testing is to be conducted and the successful test, design schematic (when applicable) and packing slip are to be submitted in support of the Gaming Integrity Approval Application.

All issues, manufacturing defects or imperfections discovered during the inspection must be documented. The MLLC and/or gaming operator must contact the gaming supplier if any issues, concerns or discrepancies arise at any time during the inspection of a shipment or whenever gaming supplies are received that do not meet the applicable standard.

To ensure gaming supplies maintain compliance with the LGA Terms and Conditions, QA testing must be conducted on all reorders and shipments received. A copy of the QA test is to be supplied to the LGA for all subsequent shipments received, upon request.

All gaming supplies that pass QA testing must be marked to identify that they have met the applicable standards. Refer to the definitions provided within the standards.

Documents and Equipment Required

MLLC Purchase Order	Ruler
Design Schematic	Blacklight
Supplier's Packing Slip	Card Shuffler
LGA Gaming Integrity Standards	
LGA Terms & Conditions	

Quality Assurance Testing Criteria

Distribution/Packaging	Pass	Fail	N/A
<ol style="list-style-type: none">1. The master shipping case's outer box label matches the purchase order and packing slip2. No signs of tampering or damage were detected prior to removing crates from the truck. Crates, wrapping and banding were intact3. No signs of tampering or damage were detected after removing crates from the truck4. The security tape sealing the box is intact. The box is not crushed in any place. Plastic containers are intact. There is no damage to the chips. Any damage or suspected tampering is noted5. No evidence of tampering was found when visually examining the exterior and interior of the plastic containers			

Construction Standards

Randomly selected sets of chips from every shipment must have the following tests conducted on them. Although random selection and quantity is left to the discretion of the casino, each colour of chip within a selected set must be tested.

These tests do not inspect for operational performance criteria established by the MLLC.

6. Reordered chips match those chips currently in inventory
7. The physical characteristics of each chip are identical to those of all other chips in the set except for differences in colour
8. The colour or edge spot of each chip in a stack of chips containing various different colours can be identified by surveillance
9. There are no defects, blemishes or imperfections
10. The primary set of tournament chips has secure design features that distinguishes it from the secondary set of tournament chips
11. Each set of roulette chips has secure design features that distinguish it from sets used for other roulette tables
12. Each chip is designed, manufactured and constructed in a manner that is not conducive to counterfeiting
13. The manufacturer's name, distinct logo or identifying mark is inscribed on at least one side of the chip
Specify mark and location on chip:
14. The name or logo of the issuing premises is inscribed on each side of each chip

- 15. The word “roulette” appears on all roulette chips. The word “tournament” appears on all tournament chips.
- 16. Each chip contains the words “No Cash Value” or “Non-Value”
- 17. Each chip inspected matches all specifications on the approved schematic provided to the manufacturer
Design schematic #:

Inventory	Pass	Fail	N/A
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- 18. The amount being recorded into inventory matches the actual amount shipped and accepted for gaming use.

Provide additional comments for each item that fails and/or where the test is not applicable to the gaming supplies received

Test # Comment

Retain each QA testing checklist along with a copy of the design schematic (if applicable) and the packing slip. The LGA may request the QA testing performed on subsequent shipments.

Each set of non-value chip received in the shipment must have no defects or imperfections. When gaming supplies are received and fail QA testing based upon the standards, or do not adhere to the Gaming Integrity approval, it is the responsibility of the purchaser to have the issues corrected with the gaming supplier. Gaming supplies with defects or imperfections must not be offered for play.

MLLC/Gaming Operator Signature

Title

Printed Name

Date