



## GAMING INTEGRITY TERMS AND CONDITIONS

### TABLE GAME – GAMING EQUIPMENT

Gaming Integrity approvals issued for gaming equipment are subject to the following terms and conditions. The gaming equipment is also subject to inspection and investigation by the Liquor and Gaming Authority of Manitoba (LGA). A breach of terms and conditions may result in the suspension or possible cancellation of the approval.

#### **1. General Provisions**

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- 1.1.1 Gaming equipment must be provided from a LGA licensed gaming supplier.
- 1.1.2 Manitoba Liquor and Lotteries Corporation (MLLC) must inform the manufacturer and/or supplier they are required to be licensed, if their product is intended to be offered for play.
- 1.1.3 MLLC must provide the supplier with any applicable LGA standards.
- 1.2 Gaming equipment may not be offered for play prior to receiving LGA Gaming Integrity approval.
- 1.3 MLLC is responsible to determine the criteria for manufacturing related to operational performance, including but not limited to; type of material used in construction, durability criteria in terms of wear and tear, ability to withstand cleaning, and compatibility with other gaming equipment.
- 1.4 The Executive Director may, at any time, modify or impose a term or condition of the Gaming Integrity approval.

#### **2. Gaming Integrity Approval**

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- 2.1 MLLC must submit an application for Gaming Integrity approval of the gaming equipment on approved LGA forms.

- 2.2 The MLLC must apply for an amendment for any modification to approved gaming equipment. The amendment must be submitted on an approved LGA form.
- 2.3 All Gaming Integrity approval applications and amendments must be submitted with complete information, as required on the application form. The LGA may request any further information it deems necessary.
- 2.4 The gaming equipment must meet the Gaming Integrity Standards established by the LGA.

#### **3. Consequential Reporting**

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- 3.1.1 The MLLC/gaming operator must notify the LGA, as soon as reasonably possible, of any information or event which may affect the integrity of the gaming equipment.
- 3.1.2 The LGA must be notified immediately of any breach of security including, but not limited to; break-in, theft or disappearance of any approved gaming equipment or related documents.

#### **4. Conduct**

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- 4.1.1 Quality assurance (QA) and/or compliance testing must be conducted on all shipments received. QA and/or firmware install results on subsequent shipments must be provided upon request.
- 4.1.2 Gaming equipment must be inspected under surveillance coverage prior to being offered for play or use to ensure there are no impacts to integrity of the table game.

- 4.2 Daily quality assurance inspection of gaming equipment, as part of table game procedures, is required prior to offering the equipment for play.
- 4.3.1 Integrity testing instruments must be kept secure in a locked compartment/pit stand and be, at all times, readily available for inspection use.
- 4.3.2 Micrometers or any other approved instrument which performs the same function must be calibrated by a certified calibration service when inaccuracy is suspected or at a minimum, on a yearly basis.
- 4.4 Gaming equipment must not be left unattended at any time. The gaming equipment must be securely fastened to the gaming table, or securely kept in a locked compartment, pit stand, Dealer chip tray or gaming chip cover when not offered for play.
- 4.5 Once gaming equipment is offered for play, it must be regularly inspected thereafter or when integrity is suspected of being compromised.

## **5. Equipment Control**

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- 5.1.1 Internal control procedures are required for the receipt, storage, implementation, and destruction to ensure the gaming equipment is counted, monitored, tracked and accounted for.
- 5.1.2 An assigned identifier must be securely affixed, engraved or applied upon the gaming equipment, upon receipt from the supplier, when applicable.
- 5.2 MLLC and/or the gaming operator must advise the supplier whenever defective gaming equipment is received.
- 5.3.1 Gaming equipment that is defective in any way must not be offered for play and must be retained for investigational purposes.

- 5.3.2 Once released from investigation, the equipment must be returned to the supplier or destroyed.
- 5.4.1 Gaming equipment suspected of being tampered with or counterfeit must be removed from play and retained for investigational purposes.
- 5.4.2 Once released from investigation, the equipment must be destroyed and not offered for training, sale or promotion.
- 5.7.1 Records pertaining to the disposal of the gaming equipment must be supplied to the LGA, when requested.

## **6. Inspection**

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- 6.1 Where the LGA has reasonable grounds for believing that gaming equipment is in some way defective or integrity was compromised, the LGA may request that it be removed from play.
- 6.2 No person shall obstruct or hinder, or make a false or misleading statement to an inspector who is carrying out his or her duties or functions under the Act.
- 6.3 The MLLC and gaming operator shall give the inspector all reasonable assistance to enable the inspector to carry out his or her duties and shall furnish the inspector with any information the inspector should reasonably require.

## **7. Compliance**

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- 7.1 The MLLC and gaming operator must adhere to and comply with all gaming equipment requirements as determined by LGA Gaming Integrity.
- 7.2 In order to retain LGA Gaming Integrity approval, the gaming equipment must continue to meet the standards and the MLLC and gaming operator must continue to comply with the terms and conditions of approval.

## **8. Terms of Use**

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### **8.1 Card Shoes**

8.1.1 Card shoes must be secured to each respective gaming table by the use of a chain, which should be rigidly secured to the table and then attached to the eye-hook using a semi-permanent fastener.

### **8.2 Card Shufflers**

8.2.1 The card shuffler and firmware must be tested and certified by an independent laboratory.

8.2.2 MLLC must monitor manufacturer's customer notifications to ensure mandatory modifications are made when required.

8.2.3 MLLC must notify the LGA whenever any subsequent shufflers are received, providing a list of serial numbers by model number and the premises where the shufflers will be used.

8.2.4 Firmware must be verified by an independent third party method before and after each operational test.

8.2.5 At the time each test is performed, firmware must be security sealed.

8.2.6 Firmware must be able to be verified upon request.

8.2.7 Card shufflers must be rigidly affixed and secured to each respective gaming table.

8.2.8 Regularly scheduled preventative maintenance must be conducted upon each card shuffler.

### **8.3 Dealer Chip Trays**

8.3.1 Dealer chip trays must be securely fastened and locked to each respective gaming table, when a gaming table is not offering live play.

### **8.4 Dice**

8.4.1 An additional inspected set (for Craps) or set of reserve dice (for Pai Gow) must be maintained in the pit stand at all times.

8.4.2 Dice used in the game of Craps may only be used up to 8 hours or a maximum of one (1) gaming day.

8.4.3 In the game of Pai Gow Poker, dice must be shaken using a dice shaker.

8.4.4 In the game of Craps, dice must be offered to the shooter using a dice bowl/boat.

8.4.5 Complete sets of dice must be removed from play if they are found to be defective in any way; or the MLLC/gaming operator believes integrity was compromised.

8.4.6 Whenever a set of dice is removed from play, each die must be scored with a monograph canceller; then upon disposal, each die must be drilled or a corner(s) cut to ensure the die cannot be reoffered for play or destroyed.

8.4.7 Whenever dice are discontinued and designated for disposal; a method of ensuring the dice cannot be reoffered for play must be submitted on a case-by-case basis, or they must be destroyed.

### **8.5 Dice Shakers**

8.5.1 As an alternative to using a shaker and dice in Pai Gow Poker, unless optional bonus wagers are offered, a computerized random number generator that automatically selects and displays a number from 1 through 7 inclusive, may be used to determine the starting position for the dealing or delivery of the cards. Any computerized random number generator proposed for use must be LGA approved.

### **8.6 Discard Racks**

Discard racks must be rigidly secured to each respective gaming table to collect the playing cards, as intended with game play.

### **8.7 Drop Boxes**

8.7.1 Drop boxes must be rigidly affixed and secured to each respective gaming table.

- 8.7.2 A permanent label must be affixed providing the assigned gaming table. reoffered for play must be submitted to LGA on a case-by-case basis, or they must be destroyed.
- 8.8 **Gaming Chip Covers (Bank and Garage)**
- 8.8.1 Gaming chip covers must be fastened and secured to each respective gaming table, when a gaming table is not offering live play.
- 8.9 **Gaming Chips (Value, Roulette, and Tournament)**
- 8.9.1 A primary set and a secondary (backup) set of value chips consisting of face values of \$25 and higher must be maintained in the premises at all times, unless otherwise authorized by the LGA.
- 8.9.2 A colour, denomination or set of chips must be removed from play, if the chips are defective in any way; or the MLLC/gaming operator believes that there are counterfeit chips in play.
- 8.9.3 If a primary set of gaming chips is removed from play it must be replaced with the secondary set, unless authorized otherwise by the LGA.
- 8.9.4 A 30-day notice to patrons must be provided whenever a set or denomination of value chips will be removed and no longer honoured or used. In the event integrity was compromised, immediate notification may be provided.
- 8.9.5 The MLLC and gaming operator must notify the LGA whenever a colour, set or denomination of gaming chips will be removed from play and whenever they intend to re-introduce a colour, set or denomination.
- 8.9.6 Approved tournament chips may be utilized during promotional events offered at the premises.
- 8.9.7 Whenever a colour, denomination or set of gaming chips are discontinued and designated for disposal; a method of ensuring the chip or chips cannot be
- 8.10 **Playing Cards**
- 8.10.1 An additional inspected deck or decks of cards must be maintained in a locked compartment or pit stand at all times.
- 8.10.2 Playing cards used for hand-held baccarat must have a distinct unique back from all other cards and may not be used anywhere else in the premises, under any circumstances.
- 8.10.3 If integrity is compromised on a playing card(s) within a deck of playing cards approved for more than one deal, replacement card(s) from a spare inspected deck may be used, but the card(s) must be from the same edition.
- 8.10.4 The vault or storage room, where playing cards are securely stored, should always be connected with the facility to ensure cards are stored at the same humidity and temperature, where possible. Temperature and humidity should adhere to the manufacturer's suggested values.
- 8.10.5 Whenever playing cards are discontinued and designated for disposal; a method of ensuring the playing cards cannot be reoffered for play must be submitted on a case-by-case basis, or they must be destroyed.
- 8.11 **Roulette Balls**
- 8.11.1 The gaming operator must possess and maintain an additional inspected Roulette ball in the pit stand at all times.
- 8.11.2 Whenever a Roulette ball is removed from play, each ball must be scored or marked to ensure the Roulette ball cannot be reoffered for play.
- 8.11.3 Whenever Roulette balls are discontinued and designated for disposal; a method of ensuring the Roulette ball cannot be reoffered for play

must be submitted on a case-by-case basis, or they must be destroyed.

## 8.12 **Roulette Wheels**

8.12.1 Although both Single “0” and Double “00” type Roulette Wheels may be used and offered, the layout must correspond with the slots by number and colour as depicted upon the wheel.

8.12.2 MLLC must notify the LGA whenever any subsequent Roulette wheels are received, providing a list of serial numbers by model number and the premises where the equipment will be used.

8.12.3 When a Roulette table game is not offered for play or upon closing, the Roulette wheel must be covered with a protective cloth or lid and securely fastened to the table.

8.12.4 Regularly scheduled preventative maintenance must be conducted upon each Roulette wheel.

## 8.13 **Table Game Layouts**

8.13.1 Layouts must be replaced anytime the playing surface becomes unreadable, worn or torn, etc.

8.13.2 Manufacturer seconds (flawed layouts, samples, etc.) must not be used in the operation of any table game lottery scheme. Seconds or any layouts not accepted for gaming may be used for training purposes.

8.13.3 Seconds must be stored separately from any approved table game layouts.